



12 May 2026 – 10:15

## Customer Notice

### Upcoming Rand Water winter maintenance to impact Johannesburg Water systems from 29 May – 17 July in phased approach

Rand Water is set to conduct major maintenance work on the bulk water supplier's infrastructure from 29 May to 02 June 2026 (four days) and again on 17 July 2026, which will impact some of Johannesburg Water's systems. Johannesburg Water met with Rand Water on Monday, 11 May 2026, where the bulk supplier provided detailed information and operational plans relating to the upcoming maintenance programme and its anticipated impact on affected systems.

The objective of the maintenance is to improve plant availability, reliability and efficiencies towards a more flexible system at the bulk supplier's Vereeniging, Zuikerbosch and Zwartkopjes systems. According to Rand Water, this is the ideal time of year to execute the planned maintenance work, as the period between May and July generally experiences lower temperatures and reduced water demand.

### The Rand Water maintenance will be conducted as follows

No	Description	RW affected systems	Planned date & duration	JW impacted systems	Impact on water supply
1	Eskom maintenance work at Zuikerbosch & Palmiet	Palmiet, Eikenhof & Zwartkopjes	29 May 2026 07:00 – 19:00 12 hours	Sandton; Midrand; Randjeslaagte, Linksveld, South Hills; Crown Gardens; Eagles Nest; Alan Manor, Aeroton, Commando System (Brixton, Crosby & Hursthill); Randburg/Roodepoort; Soweto; Lenasia, Ennerdale and Orange Farm.	Palmiet – No pumping Zwartkopjes – No pumping Eikenhof – Pumping at 91% (1000 Ml/d) Daleside - No pumping
2	Zuikerbosch Raw water motors replacement – <b>starting concurrently with Eskom work</b>	Palmiet	29 May 2026 96 hours (4 days)	Sandton; Midrand; South Hills Tower;	For the remaining 84 hours  Palmiet pumping at 89% (
3	Vereeniging Replacement at valve – <b>starting concurrently with Eskom work</b>	Zwartkopjes	29 May 2026 (23 hours)	Crown Gardens; Eagles Nest; Aeroton, Forest Hill, Alan Manor, Naturena.	For the remaining 11 hours  Pumping at 67%
4	Forest Hill valve replacement – <b>starting</b>	Zwartkopjes	29 May 2026 (40 hours)	Crown Gardens; Eagles Nest; Alan Manor, Naturena,	No supply to Forest Hill meter for 40 hours

Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Kgaugeto Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele,  
Mr Molate Mashifane, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),

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	<b>concurrently with Veereniging work</b>			<b>Aeroton, Hector Norris pump station</b>	
5	Klipfontein Reservoir No.1 cleaning	Palmiet	29 May 3 weeks	Supply won't be affected	Klipfontein Reservoirs No 2 will be in operation.
6	Eskom maintenance work at Zuikerbosch	Palmiet; Zwartkopjes & Eikenhof	17 July 2026 12 hours	Sandton; Linksfield; Randjeslaagte; Midrand; South Hills Crown Gardens; Alan Manor, Aereton, Eagles Nest; Commando System (Brixton, Crosby & Hursthill); Randburg/Roodepoort; Soweto; Lenasia	Palmiet – pumping at 78% (1 600 MI/d) Zwartkopjes -pumping at 50% (300MI/) Eikenhof – pumping at 50% (600 MI/d) Daleside – pumping at fill load.

Residents may experience poor pressure to no water during the maintenance period. Johannesburg Water will make arrangements for alternative water supply at strategic points within the affected areas. However, residents are encouraged to store water well in advance in preparation for the maintenance and avoid preparing on the eve of the planned Maintenance as this drains the system.

Engagements with Ward Councillors are also scheduled for this week to appraise them on the planned maintenance and to coordinate the distribution of alternative water supply within the affected areas.

**\* Please note that after each maintenance has been completed, it will take several days for the system to fully recover, and for normal water supply to return.**

**Ends**

**Issued by Johannesburg Water Communication and Marketing**

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